## A PRACTICAL RESOURCE TO HELP YOU OPTIMIZE YOUR NEXT OPEN HOUSE



# **OPEN HOUSE CHECKLIST**

#### BEFORE

- O Buy unique domain names to direct various ads to specific landing pages (allows tracking)
- O Ensure advertisements speak of uniqueness/differentiation and invite readers to here stories
- **O** Fill website landing page with stories and testimonials
- **O** Create unique offering on landing page that secures prospective's email adddress
- O Launch family web pages for current families; populate with family-generated content
- **O** Print plenty of postcards for current families to pass out to friends
- **O** Take pic of school and put on web page (daytime pic for daytime open house and vice versa)
- **O** Put a map link on the Open House page that will open up on smartphone app
- O If more than 1 month, post a "Save the Date" image on social media
- **O** Schedule social media posts with an image of date/time
- Schedule multiple "story" posts that invite prospectives to watch a video before Open House
- **O** Start to display outdoor banners, signs or flags on the roadside at least 1 week prior
- O Capture 3-5 reviews on schools' Google site, GreatSchools.org, Facebook or other review sites
- O Have a clean-up day, pick up trash, landscape, paint, etc....make a positive first impression!

#### DURING

- Ensure signage is clear and viewable from road (especially if Open House is after dark)
- **O** Have parents/students on parking lot to direct incoming car traffic to where to park
- **O** Have parents/students at all main entrances directing prospective parents where to go
- O Greet prospectives with customized water bottles and offer coffee and snacks
- Feature photos of your students that showcase them leading and serving local and world
- **O** Prominently display a looping video of students and teachers where no audio is necessary
- **O** Invite current students to perform (group or individuals) to entertain prospectives (showcase)
- **O** Have current parents attend (to hear their students perform) to interact with prospectives
- O Display posters on easels that showcase the school's unique aspects inviting "Ask About This!"
- **O** Ensure that you obtain basic contact information for follow-up purposes
- Offer a presentation on valuable topic (parenting, financial management, college visits, etc)
- **O** Take pictures of parents and students and ask permission if you can post them on social sites
- O Have childcare available or at least a room/chaperones available to entertain kids

#### **DURING (cont'd)**

- Create a media room for watching sporting events (if your event conflicts with a big game)
- Ensure the prospective's experience is multi-sensory (sight, sound, hear, touch and smell)
- O Offer prospectives a donated gift card (even small amounts) that surprise your guests

#### AFTER

- **O** Video links to specific testimonies that resonate with concerns of parents
- O Video links to brief interviews with key coaches, staff, and extracurricular directors
- O Send personalized email to each family
- Send personalized typed letter (maybe include a coupon for entrance into a basketball game)
- Send as many personalized handwritten notes as you can (from Board, coach, head of school)
- O Add each email into the database (like Mail Chimp or Constant Contact)
- Start sending periodic emails (minimum of 1x/month; perhaps biweekly messages)

# CONNECT



### **RANDY VAUGHN** School Marketing Consultant

Web: yourschoolmarketing.comTwitter: @schoolmktgFacebook: fb.com/schoolmarketingPodcast: schoolmarketingpodcast.com

QUESTIONS or INQUIRIES ABOUT MORE HELP: yourschoolmarketing.com/openhousehelp